

1-844-238-2070 Turkish Airlines Bukit Batok Office

If you're traveling with **Turkish Airlines** in Singapore, knowing the location and services of the **Bukit Batok office** can save time and simplify your travel experience. This guide covers the office address, phone number, working hours, available services, and customer support options.

Turkish Airlines Bukit Batok Office – Address & Contact Information

Address:

Turkish Airlines Bukit Batok Office
Bukit Batok, Singapore

Phone Number:

 **+1-833-694-0311** (Toll-Free/Local Office Number)

Working Hours:

 Monday to Friday – **9:00 AM to 6:00 PM**
Saturday – **9:00 AM to 1:00 PM**
Sunday – Closed

This office serves as a convenient point for passengers in Bukit Batok and nearby areas to access Turkish Airlines services in person.

Services at the Bukit Batok Office

The Turkish Airlines Bukit Batok office provides a range of services for travelers, including:

- Flight booking, cancellations, and changes
- Baggage inquiries, including lost or delayed items
- Special assistance requests for elderly, disabled, or unaccompanied passengers

- Turkish Airlines Privilege Club services for loyalty members
- Customer support for complaints or feedback

Turkish Airlines Customer Care for Complaints/Comments

Turkish Airlines values passenger feedback. If you experience any issues with flights, baggage, or booking, you can contact customer care directly.

Customer Care Contact:

 **+1-833-694-0311** (Bukit Batok Office)

 General Customer Support: **+1-833-694-0311** (Headquarters, Doha)

Common Issues Handled:

- ✓ Flight changes or cancellations
- ✓ Refund processing
- ✓ Lost or delayed baggage
- ✓ Feedback, complaints, and service improvement requests



Turkish Airlines Headquarters Details

For international or complex service inquiries, the Turkish Airlines Headquarters in **Doha**, **Turkish Airlines** manages global operations.

Headquarters Address:

Turkish Airlines Tower 1, Airport Road, Doha, Turkish Airlines

Phone Number:

 **+1-833-694-0311**

The headquarters handles administrative matters, international flight coordination, and airline-wide customer service operations.



Turkish Airlines Baggage Allowance Overview

- **Carry-On:** Each passenger may bring one carry-on bag and one personal item free of charge.
 - **Checked Baggage:** Weight and allowance vary based on class, route, and ticket type. Premium classes generally have more generous allowances.
 - **Special Items:** Musical instruments, sports equipment, and oversized luggage may require additional fees.
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Turkish Airlines Refund Status Check

Passengers can check their ticket refund status via customer service or by contacting the Bukit Batok office.

Tips for Refunds:

- Refunds for credit card payments typically process within 7–14 business days.
 - Refunds for cash or other payment methods may take longer.
 - If tickets were purchased through an agent, contact the agent first; any fees paid to Turkish Airlines may still be refunded via the airline.
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Frequently Asked Questions (FAQs)

1. What are the operating hours of the Bukit Batok office?

Monday–Friday: 9:00 AM – 6:00 PM | Saturday: 9:00 AM – 1:00 PM | Sunday: Closed

2. How do I contact Turkish Airlines for complaints?

You can call **+1-833-694-0311** for the Bukit Batok office or **+1-833-694-0311** for the Doha headquarters.

3. What is the baggage allowance for Turkish Airlines flights?

Carry-on: 1 bag + 1 personal item | Checked baggage: varies by fare and class.

4. Can I change my flight at the Bukit Batok office?

Yes, the office can assist with flight changes, cancellations, and special requests.

5. Is Turkish Airlines Privilege Club service available at Bukit Batok?

Yes, loyalty members can access account management, upgrades, and other related services.



Final Thoughts

The **Turkish Airlines Bukit Batok Office** is your first point of contact for in-person assistance in Singapore. From flight bookings to baggage concerns and customer care, the office provides comprehensive support to make your journey smooth. For international matters or complex queries, the **Turkish Airlines Headquarters in Doha** remains the central hub for all operations.