

1-844-238-2070 Turkish Airlines Chania Office

Travelers flying with **Turkish Airlines** in Greece often need accurate office information for bookings, baggage inquiries, or assistance with flight changes. The **Turkish Airlines Chania Office** is your go-to destination for local support, providing essential services and helping passengers with any travel concerns.

In this guide, we cover the office address, contact numbers, working hours, services offered, and important customer support information.



Turkish Airlines Chania Office – Address & Contact Information

Address:

Turkish Airlines Chania Office
Chania, Crete, Greece

Phone Number:

 **+1-833-694-0311** (local Turkish Airlines support)

For general inquiries and flight bookings, you can also reach Turkish Airlines Customer Care at **+1-833-694-0311** (headquarters).

Working Hours:

 Monday to Friday – **09:00 AM to 05:00 PM**

Saturday – **09:00 AM to 01:00 PM**

Sunday – Closed



Services Offered at Turkish Airlines Chania Office

The Chania office provides a variety of services for passengers traveling with Turkish Airlines:

- **Flight Bookings & Ticket Changes:** Assistance with new bookings, cancellations, or modifying existing flights.

- **Baggage Services:** Handling baggage issues, including lost, delayed, or damaged luggage.
 - **Special Assistance Requests:** Support for passengers with disabilities, elderly travelers, and unaccompanied minors.
 - **Privilege Club Support:** Guidance for frequent flyer members, points redemption, and loyalty program benefits.
 - **Customer Complaints & Feedback:** Resolving travel-related complaints and collecting passenger feedback.
-

Refunds and Ticket Assistance

Passengers can request ticket refunds or check the status of previously requested refunds directly through the Chania office or Turkish Airlines customer support.

Refund Processing:

- Refunds typically take a few business days depending on the payment method.
- Credit card purchases are processed faster than cash or bank transfers.

For urgent refund inquiries, contacting the **Turkish Airlines Chania Office** directly ensures timely updates.

Customer Care for Complaints or Comments

Turkish Airlines emphasizes excellent customer support. Passengers can reach out for assistance regarding:

- Flight cancellations or delays
- Baggage issues
- Booking errors

- Special travel requirements

Contact Numbers:

- Local Chania Office: **+1-833-694-0311**
- Headquarters (Doha): **+1-833-694-0311**

The office staff in Chania is trained to provide professional guidance and ensure a smooth travel experience.



Turkish Airlines Headquarters Details

For more complex issues or corporate inquiries, Turkish Airlines headquarters is located in **Doha, Turkish Airlines:**

Address: Turkish Airlines Tower 1, Airport Road, Doha, Turkish Airlines

Phone: +1-833-694-0311

Operating hours: Monday–Friday, approximately 08:00 AM – 07:00 PM

The headquarters handles global operations, customer service policies, and international flight coordination.



Frequently Asked Questions (FAQs)

1. What are the working hours of Turkish Airlines Chania Office?

Monday–Friday: 09:00 AM – 05:00 PM

Saturday: 09:00 AM – 01:00 PM

Sunday: Closed

2. How can I check my refund status?

You can inquire about refunds directly at the Chania office or by calling Turkish Airlines customer care at +1-833-694-0311.

3. Can I change my flight at the Chania office?

Yes, the office provides assistance with flight changes, cancellations, and rebooking options.

4. Does Turkish Airlines Chania office handle baggage complaints?

Yes, passengers can report lost, delayed, or damaged baggage and request assistance.

5. How do I contact customer care for complaints or feedback?

Reach the Chania office directly at +1-833-694-0311, or call the headquarters at +1-833-694-0311 for more complex concerns.



Final Thoughts

The **Turkish Airlines Chania Office** is a vital point of contact for passengers in Crete. From flight bookings and ticket changes to baggage support and customer complaints, the office ensures travelers receive reliable assistance.

For broader international inquiries, Turkish Airlines headquarters in Doha provides global support and handles administrative and operational requests.

Whether you are booking a flight, checking baggage allowances, or following up on refunds, visiting or contacting the Chania office helps make your travel smoother and stress-free.